
EXCELLENT SERVICE RECEIVED

TO: DESIGNATED DRIVERS, INC
FROM: BRUCE A. JOHNSON
SUBJECT: RECENT SERVICE RECEIVED
DATE: 5/20/00
HOSPITAL: DESERT SPRINGS HOSPITAL

To Whom It May Concern:

On Wednesday May 17th 2000, I received transportation service from your company. (This service involved being transported from Desert Springs Hospital back to my home.)

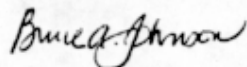
*The only way to describe the service received is: **OUTSTANDING.***

I would personally like to thank your driver Billie Smith for his caring and compassionate attitude. I felt that Billie personally cared about my well being, and this was at a time where I was just coming out of recovery from stomach surgery--when at first I was confused, groggy, and disoriented. Billie is not only a caring person but an excellent driver as well. I felt complete confidence and trust in him.

Please feel free to utilize my name and this letter as a personal reference for anyone considering your service.

Thank you for this service, and I wish your business much future success.

Sincerely,



Bruce A. Johnson

2251 S. Fort Apache Rd. #2047 Las Vegas, NV 89117

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